

Directorate Performance Overview Report

Directorate: Communities Directorate

Reporting Period: Quarter 2 – Period 1st July – 30th September 2015

1.0 Introduction

1.1 This report provides an overview of issues and progress within the Directorate that have occurred during the second quarter 2015/16.

2.0 Key Developments

2.1 There have been a number of developments within the Directorate during the second quarter which include:

I COMMISSIONING AND COMPLEX CARE SERVICES

Halton Community Day Services

Halton Community Day Services continue to develop its small businesses and projects engaging all in meaningful day time opportunities. The service is delighted to have picked up the keys to its new venture the 'Route', and everyone is busy developing this shop to offer a shop mobility service, café, a place to sell our home produced beer, ice cream, along with fruit and veg. The shop is now open (a 'soft' opening) with the view to a more formal opening once all teething problems have been resolved.

Mental Health Services:

Operation Emblem: this is the joint initiative between the police, the CCG and the 5Boroughs, and supported by the Borough Council, designed to reduce the numbers of people detained in the community by the police under Section 136 Mental Health Act 1983. The reported results continue to be impressive, with significant reductions in the numbers of people detained under this Section whilst the service is in operation. In addition it is reported that more people are being appropriately referred to support services (rather than being detained). This is being independently evaluated and the results of this evaluation will be known in the autumn of 2015. This will then inform future commissioning intentions.

Mental Health Crisis Care Concordat: this national policy initiative drives local mental health organisations to work together to deliver improvements in services for people who are in mental health crisis. Locally, the main impetus for delivery of the concordat has been led by a pan-Cheshire grouping of all key partners; a detailed action plan was developed and submitted to the national monitoring body early in 2015, and the delivery of this action plan is being closely monitored by the pan-Cheshire group. A local plan has been developed to complement this and delivery of this plan is overseen by the Halton Mental Health Delivery Group. Importantly, the key message from the Department of

Health is that these plans should be meaningful and deliverable, but they should also evolve and develop over time, and therefore both plans are under regular review.

Review of the Acute Care Pathway (ACP) and Later Life and Memory Services (LLAMS), 5Boroughs Partnership: the ACP within the 5Boroughs is the term applied to the ways in which people with complex mental health needs are referred into the 5Boroughs, their needs are assessed and they are then provided with appropriate help, advice, treatment and support, which includes a range of services and supports from the Directorate. Both the ACP and LLAMS have been in place for over two years, and they have been formally reviewed by an external body commissioned by the joint CCGs across the 5Boroughs. The Borough Council contributed to this review and will be engaged in any service redesign that emerges as a result. The outcomes of the Review are expected in October 2015; there will be recommendations for the 5Boroughs as a whole and for the specific boroughs within the Trust's footprint. Local workshops will take place to consider the results of the review and develop joint action plans.

CQC inspection of 5Boroughs Partnership: in the summer of 2015, CQC did a detailed inspection of the delivery of mental health services within the 5Boroughs. The published outcome of this is expected in autumn 2015, and the Council will be fully involved in any action planning that emerges as a result of the inspection.

Review of social work service within the 5Boroughs: through the earlier part of the year and the summer, a review of the delivery of the social work service for people with mental health problems in Halton has been taking place. This was triggered by the publication of a national guidance document in 2014 which examined the roles and functions of social workers in mental health, and the local and national priorities for interventions at an earlier stage of a person's condition. The review, which involved key partners, has now concluded and an action plan has been developed to put into place the recommendations. One early outcome is that an additional social worker has been identified to work with people known to primary care services who may have complex needs, but who have not yet been referred into the 5Boroughs.

Other developments within the Commissioning and Complex Care Division:

Halton and St Helens Emergency Duty Team: this service, which runs as a joint partnership between the two councils across children's and adults services, has been in place for over 10 years. A review of the way it works is taking place to ensure that it remains fit for purpose, particularly given the changes in the way social care is delivered over the past 10 years, and the substantially increased demand for those services. In addition two neighbouring local authorities have indicated that they may wish to join the partnership, and the review is therefore taking this into account. The review is expected to be completed by the end of the calendar year.

Homelessness

The Merseyside Sub Regional Homeless Group successfully qualified for single homeless funding. Each of the six authorities agreed that vulnerable client with complex needs was a priority, subsequently, it was agreed that the funding would be used to develop a small team of four who would provide intense support for high complex needs clients. The recruitment process has now been completed and the contract has been awarded to Whitechapel, whereby, the service is due to commence November 2015 for a period of two years.

Halton commissioned a new supported hostel Brennan Lodge, which officially opened July 2015. The scheme offers 39 bed self-contained units for single vulnerable homelessness clients. The building is owned by Halton Housing Trust and the Salvation Army are responsible for the operational management.

As part of the Gold Standard the Merseyside Sub Regional Homeless group have registered for the peer review. Each of the six authorities will review a number of services within the group. Halton recently completed a service review within Sefton and has presented the Authority with the overall findings and scores.

Halton was due to be reviewed by St Helens early September 2015, however, due to work commitments; the reviewing Authority was forced to cancel. The review process will be rearranged; however, Halton has agreed that due to other priority issues, the preference would be for the review to be arranged for early January 2016. Upon completion of the Peer Review, the Authority will then pursue registering for the Gold Standard and undertake the necessary assessment.

Housing

Following a consultation event held at the Stadium the annual review of the Homeless Strategy 2013/18 has been completed. The update to the associated action plan is being reported to Executive Board on the 5th November 2015. Good progress has been made and some new actions have been incorporated to reflect the challenges presented by new case law and continuing welfare reform pressures.

A further homelessness report is being submitted to Executive Board on the 5th November advocating that a new policy be adopted to utilise powers contained in the Localism Act 2011. This policy would enable the Authority to discharge its homelessness duty in certain circumstances by the offer of a suitable private rented sector tenancy instead of social housing.

Tenders have been invited for the provision of housing support services at Grangeway Court and the YMCA, with a view to having new contracts in place for April 2016.

The builder originally appointed for the construction of HHT's Barkla Fields extra care scheme went into administration at the end of April with the project 85% complete. A new builder has been appointed and building work re-commenced in October. Completion is now anticipated in February 2016. The scheme includes 5 bungalows designed for adult social care clients with physical and/or learning disabilities.

For all new private rented sector tenancies created after 1st October 2015, landlords are now required to install smoke alarms on every floor of their property, to test them at the start of every tenancy, and to install carbon monoxide alarms in high risk rooms.

In addition to the measures announced in the July Budget and outlined in the last monitoring report, the new Housing Bill contains measures aimed at improving the private rented sector. These include –

- A proposal to introduce a blacklist of landlords who repeatedly let out sub-standard housing or fail to do immigration checks, including the power to ban them from renting in certain circumstances.

- A tightening of the 'fit and proper person' test (including DBS checks) for those in charge of licensable Houses in Multiple Occupation.

An extension of Rent Repayment Orders, currently only enforceable against landlords who do not register licensable HMOs, enabling local authorities to reclaim rent or Housing Benefit from Landlords who are guilty of illegally evicting a tenant or failing to comply with statutory notices served by the local authority.

II PREVENTION AND ASSESSMENT SERVICES

Minor Adaptations Service

The contract for delivering this service ended on 30th September 2015. A tender process was completed during quarter 2 and a contract from 1st October 2016 to 30th September 2017 awarded to a new provider. Provision has been made to extend the contract period for up to a further 3 years subject to satisfactory performance. The service will be closely monitored to ensure quality of work is maintained and delivery targets set as part of the Better Care Plan are achieved.

Care Act

All of the relevant elements of the Care Act implementation phase have been completed in line with the Government deadline of April 2015. All of the required policies have either been amended or written to ensure that the Act is operational. Training of frontline staff has been completed and this training has also been rolled out to partners and other stakeholders. The second phase of the Act that relates to the financial requirements for people has been postponed by the Government until 2020.

Learning Disability Nursing Team

The team continue to work proactively with individuals, their family, carers and professionals such as GPs, allied Health professionals. Key developments include:

- A team member attended the RCN Conference with 2 experts by experience to discuss reasonable adjustments within acute hospital settings and their experiences.
- A team member has continued supported a lady through treatment for breast cancer.
- The team have been working with other agencies and providers to promote positive outcomes for people.
- Relationship work has been carried out with couples as part of their support.
- Out of Borough reviews have been supported by team members.
- A team member has supported the acute trust with best interest decisions.
- A team member has been integral to the support for Muslim man to explore his faith in the area of marriage.
- The Monday walking group have met for a meal to celebrate their attendance at the group. This was very positive for all!
- A team member has provided advice and support to enable a man to move from home to his own place.
- A Friendship and relationships course was facilitated by some team members and self-advocates to a staff and self-advocate group.
- A team member has been supporting the Health Improvement Team to run the Freshstart group
- Ongoing monitoring of a customer following their discharge from an inpatient ward.

- A team member provided a learning disability awareness training session to CHC nurses and day service and HSHN support staff
- The team have received PBSS training and medication training

We have developed “Making a Difference” a strategy for transforming care management in Halton that is aimed at staff and partner agencies. The overall purpose is to provide a shared vision of the future of care management services and provide us with a plan to shape our future, over the next five years. This Care Management strategy has stemmed from the growing need to identify a future vision of assessment and care management services that are fit for purpose to meet the many challenges at national and local level whilst maintaining high quality, effective and safe practice. The Strategy has been to SMT and HPPB and out for consultation with staff and has now been approved at Exec Board.

A Progress Routes policy and procedure

This has been developed for Social workers in Adults across, that demonstrates Halton Borough Council that is committed to developing the careers of Social Workers through vocational and academic routes. Adopting a stepped advancement pathway allows for the successful recruitment, retention and succession planning of social work staff within the Borough. This means providing access to training, learning and development opportunities and increased professional responsibility based on a thorough assessment of the Social Worker’s competence and ability. The Council’s performance review and development process (Employee Development Reviews and Personal Action Plans) is used for monitoring this as well as the ongoing supervisory process. Progression is directly linked with maintenance of Professional Registration underpinned by the Professional Capabilities Framework (PCF) and, for the Communities Directorate, the Chief Social Worker’s Knowledge and Skills Statement. The notion of progression aligns to Halton Borough Council’s (HBC) learning and development values. Social Workers are accordingly rewarded for their knowledge, experience, potential and enthusiasm within their roles for HBC.

III COMMUNITY AND ENVIRONMENT SERVICES

The Stadium

Widnes Vikings

The final games have been played in Widnes Vikings regular season and the new format has not proved overly popular with the fans, however, Widnes have secured their place in Super League next year.

Liverpool & Everton Ladies

Both Liverpool and Everton Ladies seasons are drawing to a close, Everton did not regain their place in the “elite” division of the Ladies game and Liverpool had a disappointing league season by their standards, however they are competing in the semi-final of the Continental Cup and will start their European campaign in a few weeks.

Kingston Press finals day

The Stadium has been chosen to host a “three-headed” game this year that will see six teams from across the Country compete for different trophies/cups/promotion the teams will be coming from Cumbria, Yorkshire and some local interest from Leigh.

Stadium Fitness June – September 2015

Fitness Suite

Ladies gym is still very busy there are more current female members than male, Ladies only gym is only £10.99 a month or £40.00 for 4 months.

During September we ran a promotion/special offer advertising Stadium Fitness and Legends Bar, 20,000 flyers have been delivered to all the houses within the Borough, we have also ran a promotion on the staff intranet offering reduced membership to all HBC staff. There has been a slight increase in membership but we are hopeful leading up to Christmas the figures will increase. Pure Gym has had an impact on the figures however they have now increased their membership to over £18.00 a month therefore we may see an increase in our figures.

I-Pitch

2014/2015 we had 1429 I-Pitch bookings, we have already taken since August 18 Block Bookings to cover the dark nights this will bring in around £22,000.

Type of membership	April 2015	Sept 2015
FULL	674	694
FULL JUNIOR GYM	25	20
CASUAL JUNIOR GYM	814	1031
LADIES ONLY	414	401
CASUAL ADULT	800	976

Stadium Catering

The catering on whole has been steady some good evening functions **The Marquee suite** we have had a soul evening sports presentation evenings, Weddings and large conferences in the day.

Match day catering has been really good the **New Halton Suite** has been a great success with the Match day carvery this is something I think we can build on as we have had really nice comments. We have had our last game of the season on Sunday which a lot of people had asked will we still be doing the Sunday carvery when the season has finished I think that's something we should look at.

Legends Bar

Nice place to go for a business lunch, business is picking up in the day could do with making a few changes to make it more profitable looking into themed meals like hot pot supper, Curry nights.

CIVIC CATERING

Municipal Building coffee shop

The catering in the coffee shop is always busy we also do a lot of meetings and staff cover Widnes Library and Runcorn Town Hall catering venues.

We have introduced slimming world recipes, more salads and Jacket potatoes' Vegetarian plus gluten free Sandwiches as requested by the customers.

Brindley coffee shop

This is always a busy venue probably the busiest it has ever been. The coffee shop is full in the days and then in the evening it has started doing pre-show meals for the cast It is intended to roll this out to customers before the show just for limited numbers. We are at the moment. Planning is taking place regarding the catering for the Bonfire evening and the catering for Christmas Lunches as well as for the Pantomime season.

Halton Lea café Bar

There are a lot of repeat customers who are visiting the library and there are a lot of customers who do pre order food and drinks on a regular basis.

Victoria Park

Business at this time of year is always good as on most Sundays we have bands that perform on the band stand which has proved to be very popular, we have the Saturday Run and the Mini Fun Fair was a great success. Also the annual Vintage Rally which is held in the park meant the café bar was extremely busy during the course of the whole weekend of the event.

Naughton Fields

This new venture has been taken on after been approached by Halton Housing Trust, This is an assisted Living venture and the Council now run the Bistro.

Library Service

Priority 1- inspiring a community of readers and learners

- The Summer Reading Challenge is now complete for this year. Nearly 900 children took part in this year's record breakers themed challenge.

More than 500 children attended the programme of events across the 4 libraries that included games with the Widnes Wild ice hockey mascot, science experiments, drumming workshops and record breaker challenges.

- New community learning activities have begun in libraries including Lego clubs, scrabble clubs, and bedtime story sessions. Details are available on our website kohalibrary.halton.gov.uk

Priority 2 – employment, enterprise and developing online skills

- IT clinics have now been extended to Runcorn and Ditton Libraries. Supported by library staff.
- A 1-2-1 digital support service is now available in all buildings. Library staff are available to work with customers for up to an hour, helping them to get online, on an informal drop-in basis.
- Promotion of the library service digital support offer is happening through twitter using *#digitalfriends* to demonstrate the range of activities staff can help with. Recording of digital interactions by library staff is now taking place. In quarter 2 883 people were helped to get online.

Priority 3 – extending access through innovation and new technology

- All libraries now have an additional roving approach to customer service. All Floor Managers have been issued with iPads so that they can answer customer enquiries anywhere in the buildings and tweet about the services on offer as well.
- Society of Chief Librarians - Universal Learning Offer:

The latest Universal Offer from the Society of Chief Librarians will launch 4/11. The Learning Offer highlights how libraries can support learning through a baseline sign up to provide internet access, space and resources for learning.

The project also includes the development of *Code Green*, a digital making kit helping libraries develop their work with children and young people around science and technology; including building computers, coding and robotics.

Priority 4 – providing a relevant and responsive library service

- Community Library Service:

Community Living strand:

The development of a comprehensive library service to be delivered outside the static buildings is continuing with a pilot programme of service delivery in a number of care / residential homes. A number of visits have now taken place offering book loans, digital skills training, local history information and reminiscence sessions. Evaluation will take place at the end of the pilot.

Home Delivery strand:

We have now given notice to Royal Voluntary Service, who currently assist with this element of the service, and this will be back in house from January 1st 2016 (similar to the meals on wheels delivery decision made a few years ago) The new library service staff structure provides us with capacity to deliver a better value service to our customers unable to access static libraries. There will be little obvious change from the customer perspective but the new delivery model will be a more efficient option; financially and operationally.

Since the removal of the mobile library service the Library Outreach and Inclusion team have doubled the number of customers receiving the home delivery service.

Priority 5 – workforce development

- All new library staff have now undertaken Alzheimer's Society Dementia Friends training, and Society of Chief Librarians digital champions online learning programme.
- Digital Development Officer, Lorna Hulme, has been awarded a place on a national digital leadership programme.

The digital leadership course takes pressing issues relating to digital technology, and uses them to explore and develop leadership skills and competencies. The programme aims to help participants develop leadership skills and understanding of the role of digital technologies in libraries, and also to strengthen and mobilise relationships among library leaders and emerging leaders.

The course is delivered by the Society of Chief Librarians and all places are fully funded by the Arts Council.

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School meals

UFSIM

This is now the 2nd year of free school meals for infants. It has been noticed that many junior children in year 3 who are now having to pay for their meals are continuing to have a meal. It has recently been reported that the Prime Minister has recently said that free meals for infants will continue despite previous reports to the contrary.

School meals price

The school meals price increased to £2.40 on the 1st April 2015. It was thought that there could be a significant reduction in the numbers of meals served. However the extent to which the decrease in numbers having meals in quarter 2 can be directly attributed to the price rise is difficult to assess as numbers generally reduce in the Summer term as the pupils prefer to bring a packed lunch.

Obesity in Halton Schools

The obesity levels in Halton schools is continuing to rise. A salad bar is available daily in all primaries to try and increase the consumption of fruit and vegetables. In high schools the salad and vegetables are available free of charge with a main course and the popularity varies from school to school.

Marketing

Parents leaflets and banners have been distributed to all schools. All kitchens have been given a theme calendar for the academic year so they are able to arrange various menus to celebrate various occasions and link them to curriculum topics.

Sport and Recreation

Sport and Recreation Quarter 2 report July to October 2015

Leisure Centre key decision. The Council is bringing back in house the management of the Councils 3 Leisure Centres; Kingsway Leisure Centre, Brookvale Recreation Centre and Runcorn Swimming Pool.

240,897 visits to Leisure Centres from April to August of which 4,951 used a Halton Leisure Card. There is a comprehensive learn to swim programme currently in place.

RFL 120 year celebrations

Founders Walk: The Rugby League (RL) Cares Founders' Walk passed through Widnes and Runcorn on Friday, July 24. The walk began on Sunday, July 19, and the Council led the event through Runcorn and Widnes.

The Widnes Vikings home ground, at the Select Security Stadium Halton on Lowerhouse Lane, is one of only four clubs to still play at the site of the original 1895 ground.

Wembley: The Mayor Cllr Ellen Cargill and her Consort Dave Cargill led a parade round the Wembley pitch at the Challenge Cup Final on Saturday 29 August. The Mayor and Deputy Mayor represented Widnes and Runcorn, two of the original 22 founder rugby league clubs.

Blue Plaque: A blue plaque was unveiled at St Edwards Primary School in Runcorn to celebrate the first Rugby League game in Halton when on 7 September 1895 Runcorn

played its first home game under the rules of Rugby League (then known as the Northern Union). Runcorn beat Widnes 15-4.

A blue plaque was unveiled on Sunday 20 September at the Select Security Stadium, to mark the 120th anniversary of Widnes's first ever home Rugby League game in Halton - on September 14, 1895, when the home side played Leeds.

Theme 1: Increase Participation and Widen Access

Sports Fair booklet produced to advertise the many opportunities available to residents, over 60 activities delivered over Sports Fair Week 18 – 26 July. Most delivered by voluntary sports clubs in the borough with additional sessions being delivered in Leisure Centres and by the Sports Development Team. Distributed electronically to partners for inclusion in publications, such as, Respect booklet, in addition hard copies went to HDL's, Libraries, Leisure Centres, Community Centres and the Halton Sports Partnership database. Currently collating the participation data from partners.

- o 63 Free Activities and Swim for £1.00
- o 11 clubs / organisations delivered the sessions
- o 6 free junior swimming sessions
- o 20 x swim for £1.00 adult swims

Summer Programme

34 sessions delivered in the school summer holidays at 8 venues throughout Halton.

Community Sports Coach Scheme:

CSC Schools SLA 2659 pupil contacts plus 232 teachers observing

CSC Community participants 227 Under 16s contacts and 340 adult contacts

Community sessions

- Weekly jog club including athleFIT sessions
 - Weekly Touch Rugby sessions at the Select Security Stadium I-pitch
 - Children's transition sports sessions in partnership with Sts Peter & Paul
 - Work place taster session delivering rugby fun drills
 - Delivered new Halton play leaders course at KLC & BRC in summer holidays
 - Delivering multi sports sessions in curriculum time and after schools clubs
 - Delivering several Healthy and active clubs for parent and children
 - Delivering several Halton play leaders courses in curriculum time
 - Delivered Box clever display in partnership with Simms Cross Primary school at the health improvement event at the Select Security Stadium
- Coach development
- Delivered Coaching workshop covering sports specific sessions ie Football, Rugby, Cricket, Netball, Basketball and Tennis followed by multi skills session delivery

Sportivate/Satellite Clubs - Targeted activity for ages 14 – 25 years

Quarter 2 there were 5 Sportivate sessions involving 70 participants. Plan for Year 5 Q3 & 4 approved in principle for £7,150 (awaiting Sport England confirmation) – new activity planned in partnership with Widnes Vikings, along with sessions such as table tennis, judo, cycling, and rugby union. Links with Cronton College continue as well as targeting other groups within the age range. New Satellite clubs, 5 clubs being set up, including disability multi-sport club. £15,000 funding secured for academic year, with sessions looking to become self-sustainable thereafter.

Year 2 - **Street Games Door Step Clubs** continuing at Brookvale Recreation Centre, and Upton Community Centre, new CLUB1 sessions targeting 14-25 years to get involved in individual activity at Kingsway Leisure Centre.

Get Active – 694 participants registered in first 12 months, a further 1500 have registered for the Widnes Parkrun. Year 1 monitoring reports have been approved by Sport England, and the programme has been selected to be a national case study for the Community Sport Activation Fund grant.

Continued support to 40 classes on Get Active Exercise Trends timetable; Community Gentle Exercise timetable 28 weekly classes; Social Sport timetable 18 weekly activities and Health walks schedule 5 weekly walks. New classes in Quarter 2 include Heal the Body Yoga, Pilates Fitness, Yoga, Fitsteps, Kettlestrength, Metafit and Core. Taster New age bowls and equipment loan to Naughtonfields sheltered accommodation.

Events: Supported and contributed to Windmill Hill Big Local event, Mental Health week planning week beginning 5th October, Older adult week planning. Also attended events, such as, Party in the Park and Upton Community Centres Summer Programme.

Frank Myler: planning meetings, various coach meetings. New classes developed including Pilates on the Ball, Fitsteps, Yoga and Zumba.

Get Halton Cycling in partnership with British Cycling project started in May – 125 contacts.

Planning for Free Tennis Sessions starting in October 2015 in Victoria Park, it will be delivered by Widnes Tennis Academy Coaches, target 40 to 100 contacts per week.

Girls Summer Football delivered at Upton Community Centre – 10 new players.

Halton Spartans Open Try Outs at Ted Gleave Ground 1st and 8th November 2015

Theme 2: Club Development

Club Halton Accreditation: Beechwood Netball Club were accredited with Club Halton. Continued support with Matt Fiddes Martial Arts Club, Runcorn Cycle Club and Halton Netball club.

Halton Sports Awards – received over 40 nominations in all categories. The evening took place on Thursday 24 September at Select Security Stadium Halton, with 100 people in attendance; guest speaker was former football premier league referee Chris Foy. 7 category winners, of which 6 will now go forward to the Merseyside Sports Dinner on Friday 27 November, where they will be assessed against the other 6 boroughs from Merseyside. All winners will be put forward to the Wire FM and Your Champions awards.

Projects in development

Halton & District Junior Football League, planning and development of junior leagues, Futsal and summer league.

Halton Cricket Development Forum new focus, coach education and coaching for years 7 to 10 – all clubs involved.

Halton into Sport Group support to set up, constitution, bank account – looking at current sports disability provision and gaps.

Runcorn Cycling Club on-going support and promotion now linked with Get Halton Cycling delivery.

Widnes Boxing Academy new club planned on-going support.

Theme 3: Coach Education and Volunteering

Get Halton Cycling - 8 new Level 1 Ride Leaders Qualified in Halton.

2 x Safeguarding & Protecting Children courses delivered, a total of 29 attended from 9 voluntary sports clubs. 2 Halton Play Leaders courses delivered (age 8-14), a total of 25 attended

Theme 4: Sporting Excellence

Sports specific development work with local clubs continues to support talented athletes, coaches and officials to reach their full potential.

Theme 5: Finance and Funding for Sport

Halton Leisure Card: 941 cards sold

Sports Development Grant Scheme

Q2: 6 bursaries and 3 group grants Sports Development Grants

Name	Support towards	Award
Halton Spartans	Equipment/kit for new players	£600
BPR Leiria	Equipment for Junior Football	£300
Widnes Football Forum	Support for Widnes Cup Comp	£1000
Leevi Gumbs	Swimming Kit & Travel	£300
George Walker	BMX Regional – Kit & Comps	£100
Salesi Tuiono	GB Mixed RL – Kit & Travel	£150
Reece William Airey	Support for Goal Keeping Course	£100
Taylor Goodall	Taekwondo National Comps	£400
Adam Prendergast	RL Tour South Africa	£100
	TOTAL Q2	£3,050

Halton Coaching Bursary Grant Scheme

11 coaching bursaries were awarded assisting 5 clubs

Name	Support towards	Award
Runcorn Reps ASC	3 x Level 1 swimming 1 x Level 2 swimming	£600
Mersey Storm Wheelchair RL Club	1 x Level 2 Rugby League	£60
West Bank Bears ARLFC	3 x Level 2 Rugby League	£300
Runcorn Cycle Club	1 x Level 2 Road and Time Trial	£65
Finesse Rhythmic Gymnastics Club	3 x Level 1 Rhythmic Gymnastics	£360
	TOTAL Q2	£1,385

Club Development Projects with funding secured – links to Participation.

- Widnes Tennis Academy - £15,000 Tennis for Free Project, 3 year plan, (secured)

- Runcorn Boxing Club, secured £3000 for Satellite Club delivery for local Primary Schools in Murdishaw area, 2 year plan.
- Grow the Game funding secured from Football Foundation £2000 for girls and Womens football development, 12 month plan linked with local clubs.
- Funding Fair – planned 13th October 2015 at Runcorn Town Hall 4pm to 7pm

Theme 6: Sports Facilities

Assisting a number of clubs with their facility improvement plans and funding applications including:

- St Michaels Football Club: preparing a 12 month Project to the Football Foundation requesting £10,000
- West Bank Bears RL: 2 year Project Plan being prepared for submission to Protecting Playing Pitches, Inspired Funding and Wren,
- Runcorn Rowing Club: Preparing Wren application to be submitted for £50,000, 12 month project.
- Runcorn Boys Club: Preparing Inspired Facilities and Wren applications – 2/3 year Project
- Cronton Villa FC: 12 month Project, requesting Football Foundation grant of £10,000
- Halebank FC: 12 month Project, requesting Football Foundation grant of £10,000
- Widnes Golf Club: Project for Storage and Changing room refurbishment £20,000

Open Space Service

Brindley, Arts & Events

The annual vintage rally took place on the weekend of 26th/27th September 2015. It was the biggest event yet and from comments received it seems to have been the best yet. It is estimated that over the two days over 60,000 people attended the event. This year the vintage rally covered its own costs.

Quarter 2 was the busiest (compared to any other Q2 period) period that the Brindley Theatre has ever had. Ticket sales, bar takings and the sale of merchandise were all up on the same period last year. Advance sales for the Christmas Pantomime began in quarter 2 and sales have been buoyant.

Parks

A new pavilion café at Runcorn Hill Park had its official opening on Friday 21st August 2015. The pavilion has been built as part of the Heritage Lottery Funded Runcorn Hill Park Parks for People project. It has already proved to be a big success. The café is operated as a franchise by local businessman Daniel Esporsito. Daniel also operates the ice cream kiosk at Victoria Park which has been equally successful. The franchising of park buildings has brought in income to the council and provided facilities to the general public. During Q2 a franchise was let for the Phoenix Park pavilion. The franchise has been let to Urban Trikes who will open a café at Phoenix park during Q3. The public will then be able to enjoy refreshment facilities at Phoenix Park, Runcorn Hill Park, Spike Island and Victoria Park.

A second phase of works at Runcorn Hill began at the end of Q2 which will be completed in Q3. The works include upgraded footpaths, new boundary fences and the refurbishment of the lake.

Waste and Environmental Improvement

Waste Management

Waste & Recycling Collection Services

In August, major changes were implemented to the waste and recycling collection services across the borough. The changes mean that the Council now restricts the amount of general rubbish that it removes from every household over a fortnightly period with properties served with either a fortnightly collection of a standard sized black wheeled bin or a weekly collection of a smaller bin. Properties not suitable for wheeled bins will retain a weekly collection of black sacks. The changes mean that the Council will collect equal amounts of general rubbish from every home. The restriction on the amount of rubbish taken is intended to encourage waste reduction and increased recycling. The changes, which also saw the introduction of improved recycling services, coincided with the delivery of other operational efficiencies which will help deliver overall cost savings within the waste service.

Waste Contracts

The current Waste Reception Recycling and Transfer Services (RRT) contract with WSR Recycling has been extended under the terms of the contract for a further year, with effect from September 2015. This contract deals with waste from various Council operations, including Open spaces Services and trade waste collections.

The current landfill contract with FCC Environmental has been extended under the terms of the contract for a further and final year, with effect from October 2015. The landfill contract now receives a much lower quantity of waste for disposal, originating from the Halton Household Waste Recycling Centres (HWRC's).

Community Development

Employment, Learning, Skills & Community Policy and Performance Board received an annual report on the Community Development service delivery for 2014/15 on 21st September 2015. The report set out details of performance against a number of key indicators which showed that:-

- The service supported 788 volunteers in community development activity
- The service worked with 128 community groups during the year
- 15,895 residents benefited from activity facilitated by the service
- £516,126 funding was levered from other sources to fund community activity
- For every pound it cost to provide the community development service, a further £2.04 was levered in to the borough to support community groups and initiatives.

The service administers starter & community development grants and the report set out that 21 had been awarded to local community groups totalling £4,850. In respect of voluntary youth group and bursary grants, 10 were awarded totalling £4,357.

The community development service conducted a service evaluation which is detailed in the report. There were a high number of responses which demonstrated:-

- 98% of respondents stated Community Development support has made a difference to their group
- 84% of respondents rated the service as excellent and 14% as good
- 98% of respondents would recommend the service to other groups

The elements of the service that were most beneficial to groups were:-

- Funding Advice & Support
- Governance Advice – set up and ongoing management
- Networking and Signposting

Community Centres

The service has recently submitted operational data to APSE (Association of Public Service Excellence) for the annual benchmarking exercise. A full report will be provided to Employment, Learning Skills & Community Policy and Performance Board later in the year, key highlight is the levels of usage:-

- Castlefields - 118 hours of activity per week, annual usage of 56,744
- Ditton - 97 hours of activity per week, annual usage of 75,299
- Grangeway - 87 hours of activity per week, annual usage of 65,398
- Murdishaw - 64 hours of activity per week annual usage of 36,847
- Upton - 116 hours of activity per week, annual usage of 36,847
- **Total annual usage for 2014/15 was 312,872. This is an increase of 45,748 from the previous year.**

3.0 Emerging Issues

3.1 A number of emerging issues have been identified during the fourth quarter that will impact upon the work of the Directorate including:

I COMMISSIONING AND COMPLEX CARE SERVICES

Mental Health Services:

Direct Payments in mental health: across the country, there has been relatively low uptake of direct payments for people with mental health problems, and this picture is the same in Halton. Although there has been some improvement in the local figures for direct payments in mental health, the figures still remain low. There are believed to be a number of reasons for this, including the fact that people with mental health problems can find the whole process very daunting, particularly if the direct payment is to be used to help them employ a personal assistant.

Halton is now setting in place a project with Halton Disability Partnership to support people who might benefit from a direct payment and personal assistant. Working very closely with mental health services, a project worker will be introduced to the person at a very early stage, and will spend time with them to help them consider the potential options. If a direct payment seems feasible, the worker will provide guidance and active

support for them through every stage of the process. It is hoped that this will lead to a significant improvement in the uptake of direct payments.

Social Work for Better Mental Health: in 2013, The College of Social Work, in conjunction with the Association of Directors of Adult Social Services, published some national guidance on the roles and functions of social workers in mental health services. This guidance identified a number of key and essential aspects of the delivery of social work, and made recommendations as to how this could be used to improve services. In Halton, this guidance was used as part of the review of the social work described above.

A new project has now been established nationally, under the oversight of the Department of Health, to take forward this guidance and support localities in their delivery of more effective mental health social work services. Halton has put itself forward to be an early implementer site for this project, and will receive national support in taking the project forward locally.

II PREVENTION AND ASSESSMENT SERVICES

Telehealthcare

We are involved in a project alongside Liverpool City Region to develop a range of solutions in relation to Telehealthcare. Funding of £25k to support a pilot is available from the North West Coast Academic Health Science Network. The idea of the pilot is to provide evidence that technology can have a positive effect by enabling people to self-monitor and so change their own behaviour.

Rescon Lincus will provide the technology (a tablet and app). Their tablet aims to enhance a person's performance using various measures of their physical, social and emotional lives in order to combat social isolation, depression and loneliness (see below)

1. There will be a cohort of 300 people involved in the pilot across LCR. That means a quota of 50 per local authority within LCR.
2. A possible area that would suit us for our pilot cohort would be **supported living among younger adults**. It would also be suitable for **individuals undergoing a programme of behaviour modification** as this is essentially what the app is designed to do. It allows people to self-monitor and control their own physical, social and emotional behaviour.

Complex Dependency Programme

Adult services are working collaboratively with Children's services on the Funding Proposal for the Complex Dependency Programme, which has been successful, the Transformation Challenge Award 2015-16. The early conception is in relation to an integrated "Front Door" service.

III COMMUNITY AND ENVIRONMENT SERVICES

Rewards for Recycling

The Greenredeem 'rewards for recycling' scheme will be ceasing on 31st October. The contractual arrangement with Greenredeem (formerly Recyclebank) commenced in 2010, for an initial period of 5 years, but the Council will not be taking up the

option to extend the scheme. Instead, alternative ways of rewarding local residents for their recycling efforts are being explored and Members will be provided with more details in due course.

Waste Composition Analysis

A waste composition analysis will be carried out in Halton as part of a Merseyside and Halton exercise in order to obtain up to date information on the make-up of various household waste streams (both recycling and waste for disposal), which will inform future strategies. Sampling of waste will take place in November/December 2015 and February/March 2016.

4.0 Risk Control Measures

Risk control forms an integral part of the Council's Business Planning and performance monitoring arrangements. As such Directorate Risk Registers were updated in tandem with the development of the suite of 2015 – 16 Directorate Business Plans.

Progress concerning the implementation of all Directorate high-risk mitigation measures will be reported to the Board meeting in January 2016.

5.0 Progress against high priority equality actions

Equality issues continue to form a routine element of the Council's business planning and operational decision making processes. Additionally the Council must have evidence to demonstrate compliance with the Public Sector Equality Duty (PSED) which came into force in April 2011.

The Council's latest annual progress report in relation to the achievement of its equality objectives is published on the Council website and is available via:








[http://www3.halton.gov.uk/Pages/councildemocracy/pdfs/EandD/Equality -
_objectives_progress_report - April 2013.pdf](http://www3.halton.gov.uk/Pages/councildemocracy/pdfs/EandD/Equality_-_objectives_progress_report_-_April_2013.pdf)

6.0 Performance Overview

The following information provides a synopsis of progress for both milestones and performance indicators across the key business areas that have been identified by the Communities Directorate. The way in which the Red, Amber and Green, (RAG), symbols have been used to reflect progress to date is explained at the end of this report.

Commissioning and Complex Care Services

Key Objectives / milestones

Ref	Milestones	Q2 Progress
CCC1	Continue to monitor effectiveness of changes arising from review of services and support to children and adults with Autistic Spectrum Disorder. Mar 2015. (AOF 4)	
CCC1	Continue to implement the Local Dementia Strategy, to ensure effective services are in place. Mar 2015. (AOF 4)	
CCC1	Continue to implement 5Boroughs NHS Foundation Trust proposals to redesign pathways for people with Acute Mental Health problems and services for older people with Mental Health problems. Mar 2015 (AOF 4)	
CCC1	The Homelessness Strategy be kept under annual review to determine if any changes or updates are required. Mar 2015. (AOF 4, AOF 18)	
CCC1	Conduct a review of Domestic Violence Services to ensure services continue to meet the needs of Halton residents. Mar 2015 (AOF11)	
CCC2	Ensure Healthwatch is established and consider working in partnership with other Councils to deliver this. Mar 2015 (AOF 21)	
CCC3	Undertake on-going review and development of all commissioning strategies, aligning with Public Health and Clinical Commissioning Groups, to enhance service delivery and continue cost effectiveness, and ensure appropriate governance controls are in place. Mar 2015. (AOF 21 & 25)	

Supporting Commentary

CCC1 - Services / Support to children and adults with Autism:

The autism strategy continues on track. The council now has more accurate information about children and adult on the autistic spectrum and this is improving the quality of planning and service delivery.

CCC 1 Dementia Strategy:

The review of the Dementia Community Pathway continues, with a view to reconfiguring existing

specifications and resources into a 'Prime Provider' model. Recruitment for the Admiral Nurse Service posts got under way during Sept 2015. Halton Dementia Friendly Communities was awarded recognition for 2015/16 (an annually applied for recognition process), with 24 active member organisations of the Halton Dementia Action Alliance. The dementia diagnosis rate for Halton remains above the national target (67%) at 70%

CCC 1 Mental Health:

As described above, a formal external review of the Acute Care Pathway and the Later Life and Memory Service has been commissioned by the joint CCGs operating across the footprint of the 5Boroughs. The council has been fully involved with this review and will be actively supporting any action plans that are developed as a result. The review is scheduled to report in October 2015, focusing on both the 5boroughs as a whole and on the individual localities within the Trust.

CCC 1 Homelessness Strategy:

The homelessness strategy 2014 – 2018 is a working document that captures future change, trends, and demands. A consultation event was held in June 2015 to review the strategy and action plan, which involved both statutory and voluntary agencies to determine the key priorities for next 12 months. The main priorities identified for 2015/16 are Health and Homelessness, and Complex needs. The focus will be around the key priorities, with additional emphasis placed upon achieving the objectives outlined within the St Mungo's report, which will be incorporated within the reviewed strategy action plan. The purpose of the review is to ensure that the working document is current and reflects legislative and economical change.





CCC 2 HealthWatch:



Healthwatch Halton has recently appointed a new chair. A programme of work has been agreed with the Directorate and NHS Halton CCG.

CCC 3 Review and development of commissioning strategies to align with Public Health and Clinical Commissioning Groups:

Commissioning strategies continue to be reviewed and developed and the recent reorganisation which more closely aligns childrens and adult services provides further opportunity to enhance service delivery.

Key Performance Indicators

Ref	Measure	14/15 Actual	15/16 Target	Q2 Actual	Q2 Progress	Direction of travel
CCC 3	Adults with mental health problems helped to live at home per 1,000 population	2.64	3.0	2.43		
CCC 4	The proportion of households who were accepted as statutorily homeless, who were accepted by the same LA within the last 2	0	1.2	0		

Ref	Measure	14/15 Actual	15/16 Target	Q2 Actual	Q2 Progress	Direction of travel
	years (Previously CCC 6).					
CCC 5	Number of households living in Temporary Accommodation (Previously NI 156, CCC 7).	19	11	20		

Supporting Commentary

CCC 3 Adults with mental health problems helped to live at home per 1,000 population:

The numbers of people supported to live at home have fallen steadily over recent months. This is mainly due to the fact that the introduction of the Acute Care Pathway within the 5Boroughs has resulted in a greater focus on people with complex needs; those with less complex needs are increasingly managed through primary care services. As a result the caseloads within the social work service have reduced but the complexity has increased considerably. A review of the social work service has taken place, alongside a wider review of the Acute Care Pathway in the 5Boroughs, and this is resulting in plans which will mean that more people in the community will receive support through an enhanced primary care service.

CCC 4 The proportion of households who were accepted as statutorily homeless, who were accepted by the same LA within the last 2 years:

The Authority places strong emphasis upon homelessness prevention and achieving sustainable outcomes for clients.

The Authority will continue to strive to sustain a zero tolerance towards repeat homelessness within the district and facilitate reconnection with neighbouring authorities.

CCC 5 Number of households living in Temporary Accommodation:

The Housing Solutions Team has taken a proactive approach to preventing homelessness. There are established prevention measures in place and the Housing Solutions team fully utilise and continue to promote all service options available to clients.








The changes in the TA process and amended accommodation provider contracts had a big impact upon allocation placements. However, the opening of Brennan Lodge hostel, which offers 39 single units and the new priority legislation, will have a gradual increase on the total number of clients placed into temporary accommodation.

The emphasis is focused on early intervention and empowerment to promote independent living.

The improved service process has developed stronger partnership working and contributed towards an effective move on process for clients.

Prevention and Assessment Services

Key Objectives / milestones

Ref	Milestones	Q2 Progress
PA 1	Fully implement and monitor the effectiveness of the complex care pooled budget March 2015. (AOF 2,3,4,10,21)	
PA 1	Continue the integrated provision of frontline services including multidisciplinary teams, care homes, safeguarding services and urgent care March 2015 (AOF 2,3,4,10,21)	
PA 1	Develop a Care Management Strategy to reflect the provision of integrated frontline services for adults March 2015 (AOF 2,3,4,10,21)	
PA 1	Work within adult social care to focus on preventative service to meet the needs of the population March 2015 (AOF 2,3,4,10,21)	
PA 1	Develop an integrated approach to the delivery of Health and Wellbeing across Halton March 2015 (AOF 2,3,4,10,21)	
PA 2	Continue to establish effective arrangements across the whole of adult social care to deliver personalised quality services through self-directed support and personal budgets March 2015 (AOF 2, 3,4,10,21)	
PA 2	Continue to review the quality of commissioned services and continue to develop the role of the integrated safeguarding unit March 2015 (AOF 2, 3,4,10,21)	

Supporting Commentary

PA 1 Integrated provision of frontline services:

Commentary Extension to the existing social care in practice model in Runcorn is underway in Widnes. Project scope and plan agreed and project lead identified

PA 1 Develop a Care Management Strategy:

We have now developed "Making a Difference" a strategy for transforming care management in Halton. The Strategy has been to SMT and HPPB and out for consultation with staff and has now been approved at Exec Board.

PA 1 Work within Adult Social Care focussing on Preventative Services:

Integrated team in place, performance monitoring and workstreams agreed.






PA 2 Personalisation/Self-directed Support:

To ensure effective arrangements for 'Personalisation' across adult social care, we have a dedicated steering group to take forward the 'Making it Real' agenda. We have identified leads to take forward an action plan via task and finish groups which the steering group will oversee. The Action Plan is loaded on the TLAP website. An event will be held to review the work so far. Whilst it is likely work is ongoing. There is

work on better signposting being developed, and a focus on carers. There has been a programme of training for staff on the Care Act with dedicated sessions on asset based approaches, focused on peoples abilities and community based support.

PA 2 Integrated Safeguarding:

Key Performance Indicators

Ref	Measure	14/15 Actual	15/16 Target	Q2 Actual	Q2 Progress	Direction of travel
PA 2	Numbers of people receiving Intermediate Care per 1,000 population (65+)	80	85	41.1% (835 Referrals cumulative)		
PA 3	Percentage of VAA Assessments completed within 28 days	86.8%	85%	64.91%		
PA 7	Percentage of items of equipment and adaptations delivered within 7 working days	95.5%	97%	99%		

Supporting Commentary

PA 2 Numbers of people receiving Intermediate Care per 1,000 population (65+):

Figures may be subject to change as some data cleansing is currently taking place which may result in a potential increase in the total number of referrals received. The total number of Intermediate Care referrals is up on the same quarter last year (approximately a 7% increase).

PA 3 Percentage of VAA Assessments completed within 28 days:

VAA completed within 28 days is being monitored, exception reports are circulated on a monthly basis.

PA 7 Percentage of items of equipment and adaptations delivered within 7 working days:

The contract for delivering this service ended on 30th September 2015. A tender process was completed during quarter 2 and a contract from 1st October 2015 to 30th September 2017 awarded to a new provider.

Community and Environmental Services

Key Objectives / milestones

Ref	Milestones	Q2 Progress
CE 1	Continue to implement the Sports Strategy (2012-15) March 2015. (AOF 1 & 2)	
CE 2	Identify areas for improvement in line with the Business Plan and Marketing Plan January 2015. (AOF 1, 2, 19 & 22)	
CE 3	Deliver a promotion and educational campaign - September 2014 and January 2015. (AOF 1)	
CE 4	Implement the new Library Strategy 2013-16 March 2015. (AOF 6, 7, 13, 14, 22)	
CE 4	Deliver a programme of extended informal learning opportunities including support for digital inclusion meeting identified local targets March 2015 (AOF 6, 7, 13, 14, 22)	

Supporting Commentary

CE 1 Sports Strategy Implementation:

See commentary in key development report above.

CE 4 New Library Strategy – Inspiring a community of readers and learners: Strategy priority - Inspiring a community of readers and learners

Summer Reading Challenge – 841 children registered for this summer’s programme. 571 children attended events to support the programme.

Reading Groups – 18 Reading Group sessions have been held this quarter with 66 attendees.

Rhymetime

348 children and parents attended 44 Rhymetime sessions in this quarter

Lego clubs

116 children and parents have attended new clubs to support community learning opportunities in libraries (these launched in September)











CE 4 Extended Informal Learning Opportunities:

Weekly IT Clinics has been delivered at both Halton Lea and Widnes Libraries

New IT clinics have now started at Ditton and Runcorn libraries, supported by library staff.

Weekly workclubs sessions supported by GMB have been delivered.

Key Performance Indicators

Ref	Measure	14/15 Actual	15/16 Target	Q2 Actual	Q2 Progress	Direction of travel
CE LI 2 KEY	Diversity – number of community groups accessing stadium facilities	24	15	28		
CE LI 4 KEY	Number of active users (physical & digital resources) of the library service during the last 12 months		16,500	13,183		n/a
CE LI 4a KEY	Number of physical and virtual visits to libraries (annual total)	598,632	612,000	126,379		n/a
CE LI 5 KEY	% of adult population (16+) participating in sport each week (Previously NI8).	25%	24%	25.2		
CE LI 6 KEY	% Take up of free school meals to those who are eligible - Primary Schools	91.7%	85%	82.2%		
CE LI 7 KEY	% Take up of free school meals to those who are eligible - Secondary Schools	77.1%	75%	74.6%		

Supporting Commentary

CE LI 2 Number of community groups accessing stadium facilities: The number of community and Disadvantaged groups using the Stadium continues to grow.

CE LI 4 Number of new members of the library service during the last 12 months: This figure reflects use of physical resources only. As usage is seasonal it is still too early to say at this stage whether the annual target will be achieved.

CE LI 4a Number of physical and virtual visits to libraries (annual total): As usage is seasonal it is still too early to say at this stage whether the annual target will be achieved. Due to technical faults this contains some estimated figures.

CE LI 5 Percentage of adult population (16+) participating in sport each week: Next Active people results are due to be released in December 2015.




CE LI 6 % Take up of free school meals - Primary Schools: Although slightly

below target the Winter months will see a further Increase in the take up figure.

CE LI 7 % Take up of free school meals - Secondary Schools: Although slightly below target the Winter months will see a further Increase in the take up figure.




APPENDIX: Explanation of Symbols

Symbols are used in the following manner:

Progress		<u>Objective</u>	<u>Performance Indicator</u>
Green		Indicates that the <u>objective is on course to be achieved</u> within the appropriate timeframe.	<i>Indicates that the annual target <u>is on course to be achieved</u>.</i>
Amber		Indicates that it is <u>uncertain or too early to say at this stage</u> , whether the milestone/objective will be achieved within the appropriate timeframe.	<i>Indicates that it is <u>uncertain or too early to say at this stage</u> whether the annual target is on course to be achieved.</i>
Red		Indicates that it is <u>highly likely or certain</u> that the objective will not be achieved within the appropriate timeframe.	<i>Indicates that the target <u>will not be achieved unless there is an intervention or remedial action taken</u>.</i>

Direction of Travel Indicator

Where possible performance measures will also identify a direction of travel using the following convention

Green		Indicates that performance is better as compared to the same period last year.
Amber		Indicates that performance is the same as compared to the same period last year.
Red		Indicates that performance is worse as compared to the same period last year.

N/A

Indicates that the measure cannot be compared to the same period last year.